Appalachian Wireless

Employee Discounts – Email Verification

Employee discount must be set up via the "My Account" section of the Appalachian Wireless website. If you do not have an account set up, please do so now by going to <u>www.appalachianwireless.com</u> and selecting My Account on the top right corner.

Nov							
or D We I Ask your	amaged Insure it sales associate a curitel	Phone A • about it today!	gain,		Samsun GALAXY	g ≶6	MSUNG
News &	Updates		• • • • • •	•		*00	-
4G LTE in Five Our 4G LTE serv Morgan County, of Perry and Bre	New Locations — F vice has been been expa Redbush near Flatgap, athitt Counties.	ebruary 29th, 2016 anded to the following loc Sandgap in Jackson Cou	ations: East Prestor nty, and Gay's Cree	nsburg, Ezel in k on the border		Pay your bi Check your us One call does i	l. age. t all.
New Tower - H	Hazard Bypass — De to announce the additio	cember 18, 2015 n of the Hazard Bypass si	ite. Located on hwy	15 in Hazard, llong with	Trav	eling abroad?	,
We are pleased the site covers the Hazard West) re	ne area between Hazard places the Hazard North	n site.			Checl	k our International	Í

To create an account, click on the My Account highlighted in red and follow the instructions.

	ans Devices i	Features 4G LTE	Business	Support	My Account	Shop
Custome						
Custome	r Sell Care Ce	enter				
Welcome to Appalach	ian Wireless' Customer Self C	are Center. Our online pane	allows our customers	to get a comple	te overview of their ac	count including
usage data and billing	information. Add a new line, r	enew an existing line, pay y	our bill, suspend a line,	, and much more	э.	
If you aren't currently	signed up for this free service,	follow the instructions on y	our right.			
Account Login	7		New Custome	r2		
Account Login	•			· ·		
📋 * Use	mame:		Forgot My	Password	n	
🤌 * Pas	isword:		New Online Accession	e Account Guide	9	
			FAQ: Que	stions and Answ	rers	
	LOPID NOW					
New Customers	Existing Custom	ers Support	Our Co	ompany	▲ Trustwav	e) 🗾
New Customers Phones & Devices	Existing Custom	ers Support Contact Us	Our Co About Us	ompany	Trustwav	
New Customers Phones & Devices Our Plans	Existing Custom My Account Pay My Bill	ers Support Contact Us Support Center	Our Co About Us Press Rod	ompany	Trustwav Trusted Commerc Click to Validate	
New Customers Phones & Devices Our Plans Prepald / Forward Pay	Existing Custom My Account Pay My Bill Add New Line	ers Support Contact Us Support Center Store Locator	Our Cc About Us Press Rot Careers	ompany om	Trustor Commerce Cinck to Validate	
New Customers Phones & Devices Our Plans Prepaid / Forward Pay Business Solutions	Existing Custom My Account Pay My Bill Add New Line Suspend Line	ers Support Contact Us Support Center Store Locator Return Policy	Our Co About Us Press Róo Careers Scholarsh	ompany om	Trusted Commerce Clear to Validate	ere creating sinces
New Customers Phones & Devices Our Plans Prepaid / Forward Pay Bushess Solutions Lifeline Program	Existing Custom My Account Pay My Bill Add New Line Suspend Line Purchase Device	ers Support Contact Us Support Center Store Locator Return Policy Trade-In Program	Our Cc About Us Press Rot Careers Scholarsh Net Neutr	o mpany om iip 2016 aliity	Trustwav Trusted Commerc Circk to Vaidate	ere REDITED 17 AV
New Customers Phones & Devices Dur Plans Prepaid / Forward Pay Jusiness Solutions "Jeline Program F.A.Q.	Existing Custom My Account Pay My Bill Add New Line Suspend Line Purchase Device	ers Support Contact Us Support Center Store Locator Return Policy Trade-In Program	Our Cc About by Press Roc Craerers Scholarsh Net Neutr Privacy Pi	ompany om hip 2016 allty olicy	Trusted Commer Cick to Validate	Red Electron

If you already have an account, please click on My Account and login to the Appalachian Wireless Self Care Center

	LESS								
Home Plans	Devices Features	4G LTE Business Su	pport My Account Shop						
Customer Se	elf Care Center								
Select on Option	_ ,								
My Account	Change My Password	elf Care Center. How can we assist you to	oday?						
📞 My Lines	Change My Email	Account Management	Help & Support						
My Usage	🚠 Number Aliases	Pay My Bill	Frequently Asked Questions						
My Billing	A Change Mailing Address	Suspend a Line	Support Center						
Contact Support	Employer Discounts	View Payment History View Call Records	Contact Customer Service						
🗭 Log Out									
	More options are available	e by utilizing the menu on your left.							
		Need Help?							
	If you have questions of	If you have questions or comments you may email customer service or you may contact a Customer Sonice Representative by dialing 1611 from your customer service or you may contact a Customer							
	call). You may also con	tact us at (606) 477-2355 and select 2 then	2 from the menu.						
	Please remember to lo	g out of your self-care account after each us	e to protect your personal information.						
		Level Division							

Devices	Features	4G LTE	Business	Support	My Account	Shop		
Self Care	Center							
Emplo	over Discounts	6						
Please	enter your compa	ny provided en	nail address. If	f your employe	r does not provide	you with a		
email a	odress please clic	k nere.			1			
	* Email Address:							
	Confirm Ema	all Address:						
Subr	nit							
					_			
To offer y	ou the most competi	tive rates this dis	count is only vali	id on Mix & Matc	h Plans.			
	Phone Numbe	r		Plan	Status			
			Con	npatible	Eligible			
			Con	npatible	Eligible			
A Fo	r verification purpose	es the following in	formation will be	shared with you	r employer: Name, Pł	none Numbe		
	Devices	Devices Features	Devices Features 4G LTE Self Care Center Self Care Center Employer Discounts Please enter your company provided enerniai address please click here. * Email Address: * Email Address: * Confirm Email Address: * Confirm Email Address: Submit * Do offer you the most competitive rates this distribution Phone Number * Ext varification ourcoses the following in	Devices Features 4G LTE Business Self Care Center Self Care Center Please enter your company provided email address. It email address please click here. * Email Address: * Confirm Email Address: Submit To offer you the most competitive rates this discount is only val	Devices Features 4G LTE Business Support Self Care Center Employer Discounts Please enter your company provided email address. If your employer email address please click here. • Email Address: • • • • • • • • • • • • • • • • • • •	Devices Features 4G LTE Business Support My Account Self Care Center Devices Please click here. Please enter your company provided email address. If your employer does not provide email address please click here. * Email Address: * Email Address: * Confirm Email Address: * Submit * To offer you the most competitive rates this discount is only valid on Mix & Match Plans. Phone Number Plan Compatible Eligible		

On Menu shown on left side, please select:

→My Account →Employer Discount

provided email address and submit.

Enter your company

After submission, you will need to check your email and follow instructions in the email provided to complete the verification process.

If your current plans are NOT eligible for this discount it will be shown to you here. A message will be provided to encourage you to contact customer service to change your plans.

******If you have gone through the verification process before changing to eligible plans, you don't need to do anything. Each evening the system will be searching to see if there are any accounts that need to be updated and will place the discount on your account automatically. After 24-48 hours, you may look back onto your customer self care account to see which lines are getting the discount.